

Our Commitment

ALWAYS ON TIME, ALWAYS RIGHT, ALWAYS EASY

We will ship on or before the due date – or it's free

- Account must be current and in good credit standing to qualify for this program. If not current or on Credit Hold, program is void.
- Shipping date will be determined at the time order is placed. We reserve the right to revise the ship date and notify you within 2 business days if fabric or materials are back ordered.
- On orders using COM (Customer's Own Material) the ship date will be determined by the date of receipt of the COM material.

We will deliver exactly what you ordered – or it's free

- Correct fabric or material
- Correct size – width and length
- Correct controls
- All parts required are included
- Product functions correctly – minor adjustments to cords or fabrics are excluded but will be corrected under DSC's Warranty Policy

Guarantee Applies to the Following Products

- Hi-Tech Fabric Shades
- Orient Expressions Woven Woods
- Eclipse Shutters
- The Fabrics Collection for Windows Roller Shades and Sunscreens
- Graber CrystalPleats
- Graber Verticals

Special Terms or Conditions

- If there is a problem with your order, DSC must be notified within 30 days of shipment.
- To be eligible, the order must be placed on a DSC order form via fax, mail or e-mail; ordered on line or placed over the phone.
- Excluded: Specialty shapes, Slide-View, motorized orders, orders of 20 units or more/contract orders and orders damaged in shipping.
- These terms and conditions are subject to change at any time, without notice, by DSC Window Fashions.
- Orders damaged in shipping must be noted on bill of lading, reported to DSC within 7 days and packaging kept for review.



Rick Robertson, President - DSC Window Fashions

October 15, 2008

Signature

Date

